

Read Me

What is the Tech Support Folder?

The Tech Support Folder contains various tools for troubleshooting common issues you may encounter with your Pro Tools® system.

The *Troubleshooting Sessions* folder contains folders with Pro Tools sessions for the following Pro Tools systems (Mac or Windows): 003, 003 Rack, Digi 002, Digi 002 Rack, Mbox 2, and Mbox 2 Pro. These sessions can be used to troubleshoot the following situations:

- No input or output via S/PDIF connection
- No input or output via Optical (ADAT) connection
- No input or output via MIDI ports
- No audio out of monitor outputs

Before running any of these sessions, please read the document titled *Troubleshooting USB & FW.pdf*.

The *HD OMNI* folder in the *Troubleshooting Sessions* folder contains Pro Tools sessions for testing various inputs and outputs of the HD OMNI interface for use with Pro Tools|HD and HD Native systems. These sessions can be used to troubleshoot the following situations:

- No input or output via Optical (ADAT) connections
- No input or output via Optical (S/MUX) connections
- No input or output via Coaxial (S/PDIF) connections
- No output via Analog/TRS 1–2 Monitor Outputs

Before running any of these sessions, please read the document titled *Troubleshooting HD OMNI.pdf*.